



Heart of Nature Srakovčić

House rules of family camp Heart of Nature Srakovčić

Camp management asks its honourable guests to obey the following house rules:

1. Only registered guests at the reception can be accommodated in the camp.
2. **It is strictly forbidden to put nails in trees or any kind of damage of trees, taking gravel off the beach, fencing the space in which you are located or any kind of construction work on the selected space.** Camp management approves only standardised fences. Not following this rule takes away the privilege of staying in the camp.
3. Registration is from 10:30 until 11:30 a.m. and from 05:00 until 06:00 p.m.
4. Personal vehicles can enter only between 07:00 a.m. and 11:00 p.m. It is forbidden to park personal vehicles outside of accommodation units
5. Setting up tents is allowed from 07:00 a.m. to 10:00 p.m.
6. Open fires are forbidden by law because of fire hazard
7. Please do not make noise which could disturb other guests, including the use of radios, televisions and musical instruments, peace and quiet periods in the camp are from 11:00 p.m. until 07:00 a.m. Afternoon quiet period is from 1 p.m. to 3 p.m. Not following this rule takes away the privilege of staying in the camp.
8. **The speed limit for vehicles driving through the camp is 20 km/h.** Pedestrians in the camp have the right of way over vehicles.
9. Guests are obligated **to take care of the cleanliness of the space** they are using. Garbage is to be put in plastic bags and thrown away into containers. Leave used spaces in sanitary blocks the way you would like to see them when you arrive.
10. **Dog owners** are obligated to register their pets at the reception along with the proof of vaccination. Dog owners are obligated to keep their dogs on a leash, and to keep them tied at their space. Owners are obligated to clean up after their pets. Not following this rule is subject to fines.
11. If you have found left or forgotten items, please bring them to the reception immediately.
12. Visits are allowed only in the case of registration at the reception. For a shorter stay in the camp, visitors are obligated to leave a valid personal document at the reception, which will be returned upon exiting the camp.
13. For connection or disconnection of electricity, please see camp reception. Control of electric installations is performed by the camp employee in charge. Broken electric installations will be disconnected from the camp electricity network.
14. We are not responsible for loss of items from tents or mobile homes.
15. **Calculation and payment of services can be done on the day of departure by 8:30 PM, but we recommend you do it a day earlier in order to avoid a longer waiting period.**
16. The complaint book is located at the camp reception.
17. Guests who do not follow these house rules, as well as guests who, with their behaviour disturb the peace and quiet and other guests will not be able to use camp accommodation services.

WORKING HOURS

Serving breakfast : 07:00 – 10:00 (**7 € per person**)

Gazbeo and summer terrace: 12:00 – 17:00

Reception; Gift shop : 10:30 – 11:30 ; 17:00 – 18:00

Serving dinner: 19:00 – 22:00